READ THIS DOCUMENT BEFORE ORDERING!

NOTICE OF THE TERMS OF SALE AND REFUND POLICY OF JOSEPH REICHERT, INC. (d/b/a/ JRI GUNMAKER)

Published May 20, 2025

All sales made by Joseph Reichert, Inc., (d/b/a JRI Gunmaker) are final, subject only to those conditions expressly stated in this Notice. Its terms control all orders placed on or after the date of its publication, May 20, 2025.

- Prices For Media Items Include Shipping Costs -- Media Items Shipped Only At "Media Rate" -

The physical objects we sell (hard copy books, drawings, CDs, and DVDs, hereafter referred to as "Media Items") are only offered to customers with shipping addresses located within one of the fifty states of the United States of America. Our prices for Media Items include the cost of shipping them through the United States Postal Service at the "media rate", a special postal rate applicable only to books, drawings, DVDs and CDs. United States Postal Service media rate is the only shipping method by which we ship Media Items.

- No Foreign Sales Of Media Items -

The Media Items we sell will not be shipped to any location outside of the fifty states of the United States of America. If you wish to purchase our products in physical form, you must provide a delivery address located within one of the fifty states of the United States of America.

- Terms Governing Orders For Electronic Media -

We may offer selected items from our inventory in electronic form, (hereafter referred to as "Electronic Downloads") and make these Electronic Downloads available for purchase internationally. If you wish to receive Electronic Downloads at a location outside of the United States, you are responsible for verifying that you are allowed to access and possess such materials in the country where you will use them. We are reliably informed that accessing instructional materials on the design, making and testing of guns and ammunition is unlawful in certain countries (for example, in Great Britain and certain Commonwealth countries). Joseph Reichert, Inc., (d/b/a JRI Gunmaker) will not take responsibility for your disobedience to the laws of your own nation. Before downloading any Electronic Media we may offer, make sure that you are permitted to access information of the sort we sell. We will not take responsibility for Electronic Downloads which are blocked or scrambled by your government, and will not give refunds for Electronic Downloads which are blocked by the actions of any government. (As of the date of publication of this Notice (May 20, 2025) we do not have any Electronic Downloads in our inventory. If we offer such for sale in the future, we may supplement this Notice with additional terms controlling their sale. Before ordering Electronic Downloads from any location, be sure to read the latest version of this Notice.)

- Representations Imputed To The Customer -

By placing an order with us, you warrant that:

- (1) you are at least 18 years of age,
- (2) the delivery address you provide to us is accurate, and that you are allowed to receive deliveries at that address;
- (3) the account from which you are paying us is an account you own, or which you possess written authorization to use;
- (4) you are not prohibited by law from receiving the information contained in our products;
- (5) that you will use the materials purchased in strict conformity with all applicable laws and regulations, and in particular will not use them for any criminal purpose;
- (6) that you will indemnify and hold harmless Joseph Reichert, Inc., and its shareholders, officers, employees and directors, from any and all claims for damages to property and personal injury, arising out of your use of the materials published by Joseph Reichert, Inc., no matter where, how, or by whom such claims may be asserted.
 - We Are Not Responsible For Loss Or Damage To Media Items During Transit -
 - We Will Replace Items Which Were Shipped By Us In Damaged Condition -
 - We Presume That USPS Verification Of Delivery To You Is Accurate -

We will not be responsible for damage to or loss of any media item which occurs after we have shipped it. If it is discovered that any materials we sell were defective at the time of shipment, we will replace them free of charge, provided the damaged articles are returned to us within fifteen days of delivery to the customer. **Please note that we do not provide monetary refunds under any circumstances, but only product replacement.** All shipments we make are through the United States Postal Service, and are sent with USPS tracking enabled. If the United States Postal Service tracking service registers your order as delivered to the address you provided to us when placing your order, we will presume such report to be accurate.

- We Will Only Ship To The Address Which You Provide To Us When Placing Your Order -

The delivery address you provide to us when placing your order is the address to which we will ship. Under no circumstances whatsoever will we honor any instructions to change the delivery address once your order is placed. Be advised that the shipping label we will use for your order is printed directly from the entries you make when placing your order, and we will not undertake to correct any defects in the information you enter. Make sure that such data as your zip code and any state abbreviation are correct.

How To Correspond With Us Concerning An Order Our Policy Regarding Out Of Stock Items -

Any correspondence concerning an order must be sent to us by email, addressed to <u>purchases@josreichert.com</u>. We will inform you promptly if a shipment will be delayed because items ordered are out of stock. In such an event, we will give you the options of canceling the entire order and receiving a full refund, delaying the entire order until unavailable items have been restocked; or receiving a partial shipment and sending any out of stock items to you when they become available.